



**Quickparts Part Production Services**  
**STANDARD TERMS AND CONDITIONS**

*Effective August 1, 2021*

These Standard Terms and Conditions of Quickparts, Inc. constitute the agreement governing your use of Quickparts' On Demand Manufacturing (ODM) services or Quickparts' Customer Innovation Center (CIC) part production services (together, the "Services") provided through the website located at <https://quickparts.wpengine.com/sales-terms-conditions/>, the web link provided to you as a user of a CIC (together, the "Website"), or otherwise.

**General Provisions**

These terms and conditions coupled with any quote that you accept form a legally binding contract between you and Quickparts, Inc. (the "Agreement") governing your use of the Services. You are deemed to have accepted this Agreement without modification upon the first time you access the Website. Additionally, we require you to expressly acknowledge your agreement to these terms prior to requesting a quote or submitting any files for Services.

**Customer Responsibilities**

As our customer, you are responsible for all orders placed and for ensuring that all information provided in a quotation is accurate and complete. By your use of the Website, you agree that you shall not use any device, software or routine, including but not limited to any viruses, Trojan horses, worms, time bombs or cancelbots, intended to damage or interfere with the proper working of the Website or to intercept or expropriate any system, data or personal information from the website.

In addition, you are prohibited from submitting to Quickparts a request for quotation or order for firearms as that term is defined in 27 CFR 478.11, Subpart B (this includes but is not limited to "[a]ny weapon, including a starter gun, which will or is designed to or may readily be converted to expel a projectile by the action of an explosive; the frame or receiver of any such weapon; any firearm muffler or firearm silencer" where "frame or receiver" is defined as: "That part of a firearm which provides housing for the hammer, bolt or breechblock, and firing mechanism"). You agree that you will not submit any technical information related to firearms as that term is defined in 27 CFR 478.11, Subpart B to Quickparts, and that you will not use the Services to produce any such items\

**Orders and Payments**

If applicable, once you have obtained a quote from Quickparts, you may accept such quote and submit your order requesting that Quickparts produce your desired product. If applicable, the total fees for each order will include the applicable quote, all applicable taxes and all applicable shipping charges. To submit an order, you must pay any and all fees due either (i) in advance through the use of your credit card or (ii) pursuant to such credit terms as pre-approved by Quickparts. Once you receive an electronic or other confirmation of your order, such order is binding on both you and Quickparts and may not be cancelled except by mutual agreement.

Quickparts terms and conditions constitute the entire agreement between the parties. Quickparts rejects any additional or inconsistent terms and conditions offered by the Customer at any time or in any acknowledgment or acceptance form, purchase order or other document used by the Customer and irrespective of Quickparts' acceptance of such order or payment from the Customer without need for such rejection to the Customer and any such additional or inconsistent terms and conditions shall not become part of Quickparts terms and conditions unless in writing and signed by an Executive Officer of Quickparts.

**Title, Risk of Loss and Delivery**

If conditions arise which prevent compliance with delivery schedules, Quickparts will not be liable for any



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damage or penalty for delay in delivery, or for failure to give notice of delay. However, Quickparts will use all reasonable efforts to give notice of delays. Delays will not be grounds for cancellation. Delivery occurs Ex Works on the actual shipping date, and title and the risk of loss transfer to you upon shipment'

**Warranty**

All products produced and sold or conveyed pursuant to this Agreement are warranted to conform with such specifications as mutually agreed upon by the parties. In the event that, within three (3) business days of your receipt of the product, you shall determine that any product is not in conformity with such specifications, you shall return such product to Quickparts for analysis. We will have five (5) business days to complete our analysis of such product. If the product does not meet the agreed upon specifications, Quickparts shall, at our sole option, either (i) replace such product with a corresponding product that meets such specifications, or (ii) accept for return such product for credit or refund, if applicable.

THE FOREGOING WARRANTIES ARE IN LIEU OF ANY OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR INTENDED OR PARTICULAR PURPOSES, EACH OF WHICH IS HEREBY DISCLAIMED. WE ALSO DO NOT GUARANTEE CONTINUOUS, UNINTERRUPTED OR SECURE ACCESS TO OUR WEBSITE OR SERVICES AND HEREBY NOTIFY YOU THAT OPERATION OF THE WEBSITE MAY BE INTERFERED WITH BY NUMEROUS FACTORS OUTSIDE OF OUR CONTROL. USE THE WEBSITE AT YOUR OWN RISK

**Export Control Regulations and Export of Data**

Quickparts may export certain information you provide to suppliers outside the United States in order to obtain a quotation or take advantage of certain specialized processes.

Quickparts is not in a position to independently assess whether your information is subject to export control restrictions. You agree to inform Quickparts if there are any limitations, restrictions, or prohibitions on the export of any data, documentation, drawings, or specifications (collectively in this section, "Data") that you submit to Quickparts. For example, Data may be controlled under the International Traffic in Arms Regulations, administered by the U.S. Department of State, the Export Administration Regulations, administered by the U.S. Department of Commerce, or comparable non-U.S. regulations. These regulations may restrict or prohibit the export of Data to certain countries.

If your Data is subject to export control restrictions or prohibitions, you must inform Quickparts in writing or through the Website of the applicable jurisdiction and classification (e.g., whether it is controlled under the United States Munitions List or Commerce Control List as well as the level of control under each list) of the Data so that Quickparts can make an informed decision about exporting the Data in compliance with the applicable regulations. You must provide this information to Quickparts in writing at the time you submit the Data to Quickparts for quotation.

**Absent specific information provided in writing, Quickparts will assume there are no restrictions or prohibitions on exporting the Data.**

Quickparts assumes no responsibility for incorrect or incomplete export control information provided under this section of the Agreement.

**Limitation of Liability**

Quickparts will not be responsible to you for consequential, exemplary or incidental damages (such as loss of profit or employee's time) regardless of the reason. In no event shall the liability and/or obligations of Quickparts arising out of the purchase of products by you or others exceed the purchase price of the products.



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**Customer Indemnification**

You agree to indemnify Quickparts, Inc., its affiliates, parent and subsidiaries from and against any and all claims and damages of any kind (including attorney's fees) resulting from your use of the Services, the Website, or from your breach of any provision of this Agreement. This indemnity includes any legal fees, fines, damages, or other expenses related to an enforcement action under U.S. or non-U.S. export control laws based on incorrect or incomplete export-control information provided under the "Export Control Regulations and Export of Data" section of this Agreement.

**Confidentiality**

Quickparts is committed to maintaining the confidentiality of the confidential information that you submit in connection with receiving a quote or ordering a product. We acknowledge and agree that any specifications or documentation, including .stl or other build files, that you submit to Quickparts may contain valuable proprietary information, ideas and expressions. Accordingly, Quickparts will use a reasonable degree of care (and require that its employees use such care) to keep such confidential information confidential, and shall not use or disclose such confidential information except as required to perform the Services. Notwithstanding the foregoing, Quickparts uses third party partners in delivering the Services from time to time. Those partners are also obligated to maintain the confidentiality of your proprietary information. By agreeing to these terms, you explicitly consent to Quickparts providing your confidential information to these partners. The foregoing confidentiality obligation does not apply to information in our possession before your disclosure, information that is generally publicly available, information received by us from a third-party without a confidentiality obligation to you or to any disclosure of information required by law or court order. You recognize that Quickparts provides similar services to others. We will not, however, use your confidential information in performing those services.

**Tooling**

Unless otherwise agreed to by Quickparts in the order, if any products that you order require tooling, such tooling will remain the proprietary property of Quickparts and any costs related to such tooling will be your responsibility. Quickparts will provide adequate tooling for the quantities specified in the order. Future orders submitted for similar products may require new tooling and related costs.

**Privacy**

The Privacy Policy relating to the Services is located at [www.quickparts.com/privacy-policy](http://www.quickparts.com/privacy-policy). Such policy is incorporated by reference into this Agreement and may be modified by Quickparts from time to time in its sole discretion.

**Other**

- A. The laws of the State of Delaware and the federal laws of the United States will govern this Agreement without regard to the principles of conflicts of laws. All disputes relating to this Agreement will first be attempted to be resolved by negotiation. The parties agree that in the event that any suit or proceeding is brought in connection with this Agreement, such suit or proceeding shall be brought in the state or federal courts located in New Castle County, Delaware, and the parties shall submit to the exclusive jurisdiction of such courts and waive any and all jurisdictional, venue and inconvenient forum objections to such courts.
- B. Both Quickparts and Customer will comply with all laws applicable to the Agreement
- C. All notices given under the Agreement will be effective when received in writing. Notices to the Customer and Quickparts will be sent to the address provided in the Agreement.
- D. Changes to the Agreement must be in writing and must be signed by both parties.